



## WELCOME TO OUR PRACTICE

Thank you for choosing Fair Oaks Women's Health for your ob/gyn medical care! In preparation for your upcoming appointment, we would like you to get a head start with some of the paperwork and also tell you a bit about our practice.

Our services include comprehensive medical care for women of all ages, such as well woman exams, contraception, routine and high-risk OB care, bio-identical hormone management, menopause issues, gynecologic and laparoscopic surgery and more. We also have a new vaginal laser used to treat vaginal dryness and painful intercourse after menopause.

We also offer the services of Marina's Oasis, a medical aesthetic center specializing in IPL Photo Facials, Light-Sheer<sup>®</sup> Laser Hair Removal, Botox<sup>®</sup> and Juvederm<sup>®</sup> treatments, chemical peels, micro-needling, and comprehensive skin care programs. For more information call Marina Jick, MSN, FNP at 626-MY-OASIS (626-696-2747) or go to [www.marinasoasis.com](http://www.marinasoasis.com).

### **EMR (electronic medical record)**

Our practice uses a computerized health record, called an EMR. It takes additional time to enter all of your information into the computer. **Therefore, it would be very helpful if you would complete your new patient forms and then mail (or fax or e-mail) them to us before your appointment.** This will give us time to enter your medical information. If you do not send these forms, your visit could be delayed while we update the computer before you see the doctor.

Email forms to: [obgyn@fowh.com](mailto:obgyn@fowh.com)

### **Please arrive early for your FIRST appointment**

It takes time to enter or update your personal, insurance and health information. At this visit we will scan your driver's license and insurance card for entry into our EMR. We guarantee to keep all of your personal information private. This is the law (a Federal law called HIPPA).

### **We charge for a "no-show"**

Please call us at least 24 hrs in advance if you are unable to keep your appointment. There is a \$25 charge for a no-show appointment (waived if you make and keep the next appointment). When you do not show up or call ahead, we have lost the chance to have another patient use that appointment time.

### **Parking – we do not validate**

Please note that you pay the cashier BEFORE returning to your car. To save money (but more walking) some patients park in the Huntington Hospital EAST Parking structure, the building just south of ours, entrance off Fairmount Ave.

### **Lab**

We have an on-site lab, called Primex. This is where most of our standard lab tests are run except our pap smears. We send pap smears to Huntington Hospital Cytopathology. It is your responsibility to know which lab your insurance is contracted with. **If your insurance requires us to use a different lab than mentioned above, please let us know.**

Feel free to call us at any time if you have any questions. Call (626) 304-2626.  
Thank you for trusting us with your medical care. We look forward to seeing you!